

PERSON SPECIFICATIONPOST TITLE: **IT INFRASTRUCTURE MANAGER**

ATTRIBUTES	ESSENTIAL	DESIRABLE	HOW IDENTIFIED
EXPERIENCE	<ul style="list-style-type: none"> • Proven experience of IT Manager or similar role • Experience of initiating, leading and managing cultural change • Experience in analysis, implementation and evaluation of IT Systems and their specifications • Proficient technical experience in a range of hardware/software, including LAN/WAN networks • Experience of providing IT support to a medium sized organisation, evidence of knowledge of operation protocols and network security • Experience of delivering training and/or advice on IT matters to a range of stakeholders • Experience of controlling a budget and challenging VfM 	<ul style="list-style-type: none"> • Experience of working in the educational sector. 	Application form References Interview
QUALIFICATIONS & TRAINING	<ul style="list-style-type: none"> • 5 GCSEs at Grade A to C (or equivalent) including English and maths • Commitment to personal professional development 	<ul style="list-style-type: none"> • BSC/BA in computer science, engineering or relevant field • MSC/MA • Cisco certifications • Professional development activities undertaken within last 2 years 	Application Form Documentary evidence
KNOWLEDGE AND SKILLS	<ul style="list-style-type: none"> • Proven ability to create and lead ICT and infrastructure strategy and managing the service • Good working knowledge of a range of IT software, hardware and other resources • Understanding of networks, LAN, WAN and internet topologies, protocols and techniques together with proven technical background in desktop computers and peripherals. • ICT literate with a working ability to use key IT software to present work to a high standard • Able to problem solve both operational and strategic issues through a pragmatic and commercially sound approach • Able to effectively plan ahead to anticipate problems and plan for worse-case and best-case scenarios • Good communication (written and verbal) skills 	<ul style="list-style-type: none"> • Knowledge and understanding of the application of IT to develop teaching and learning • A knowledge and understanding of Data Protection/GDPR law and relevant good practice • Knowledge of safeguarding responsibilities within an educational environment and 'Keeping Children Safe in Education'; 	Application Form Interview Practical Task

<p>INITIATIVE AND CIRCUMSTANCES</p>	<ul style="list-style-type: none"> • Excellent project management and organisational skills • Enthusiasm and initiative – along with the ability to be calm and efficient under pressure. • Good interpersonal skills and an ability to develop and maintain effective working relationships with all stakeholders. • Ability to work independently and manage time effectively. • Ability to lead on activities and contribute as a team player. • Flexibility and a willingness to work outside the normal working patterns when required. • Full Current Driving Licence and use of a car which is insured for business use 		<p>Application Form Interview References</p>
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Specific technical knowledge. Below is a list of some technologies and solutions. Please indicate in your application if you have a good working knowledge or experience of any of these applications:

- VMware vSphere and Hyper-V
- Knowledge of SAN/NAS/Hyper-Converged technologies
- Microsoft Server 2008R2/2012R2/2016/2019 + SQL
- Networking skills inc LAN/WAN/VPN/Switching
- Sophos AntiVirus
- Microsoft Office 365
- Microsoft System Center Suite
- Wireless networking and controllers
- Microsoft Intune and Meraki MDM solutions
- Smoothwall UTM and internet filtering
- Microsoft Exchange
- Microsoft Remote Desktop
- Server and storage hardware
- Network routing and switches

It would also be advantageous to have an understanding of:

- Capita SIMS
- Intergris
- Arbor
- Cashless Systems, Parent Pay
- CCTV systems
- Print management software e.g. PaperCut
- VOIP telephony systems